



DS AUTOMOBILES



DS OWNERSHIP

CARING FOR YOU
AND YOUR DS



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LOOKING AFTER YOU

Regular maintenance is vital to ensure your DS continues to drive economically, safely and at its dynamic best. The perfect place to give your vehicle the care and attention it needs is a DS Workshop.

No one knows your DS better than our specialists. Only they are highly trained to understand every DS model inside out. Only they have the most up-to-date diagnostic equipment to keep your DS at the peak of its powers. And only they can offer the unique quality of service that DS Automobiles is renowned for.

YOUR DS WORKSHOP WILL:

- Perform any outstanding quality updates at no cost
- Use only DS Original Equipment or DS Approved Parts that are designed and manufactured for optimum performance
- Provide you in advance with a quote detailing the work to be carried out and how much you will pay
- Advise on and provide estimated costs for any additional work that may be required, but never do the work until you authorise it
- Explain all completed work including any that might be under warranty
- Give your DS Service Record an official stamp to help protect your vehicle's value
- Give your DS a valet before handing it back to you.



MAKING LIFE EASIER

As part of our Only You suite of services, we've created DS VALET to make your vehicle's visit to a DS Workshop as easy as possible. This unique service provides your very own valet to arrange everything to do with your vehicle's maintenance.

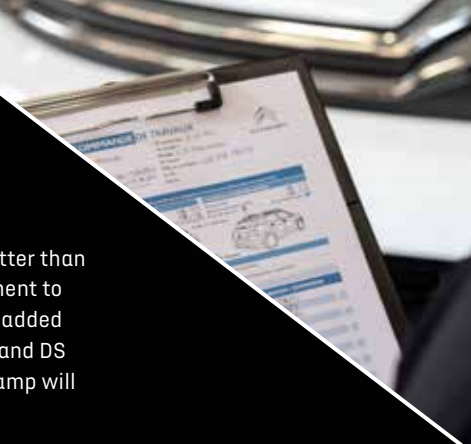
YOUR DS VALET WILL:

- Collect your DS from a specified address and leave a replacement vehicle with you, should you need one
- Return your DS to the chosen address and collect your replacement vehicle, if you've had one
- Make sure you can relax in comfortable surroundings with free coffee and WiFi if you wish to combine shorter maintenance procedures with a visit to a DS Salon or Store.

Find out more about DS VALET at dsautomobiles.co.uk/inside-ds/only-you

EXPERTS IN YOUR CAR

When it comes to servicing your DS, no one knows it better than our specialists. No one else has their up-to-date equipment to keep your vehicle running at its very best. You have the added reassurance that they'll only fit DS Original Equipment and DS Approved Parts. And their official DS Service Record stamp will help to maximise the value of your DS.



SERVICE	YEAR 1	YEAR 2	YEAR 3,5,7 etc. MINOR	YEAR 4,6,8 etc. MAJOR
Oil change	•	•	•	•
Oil filter change	•	•	•	•
Fuel filter change (diesel-where required)		•		•
Vehicle inspection and report	•	•	•	•
Check and top-up screenwash and antifreeze	•	•	•	•
Check for vehicle safety, software and product enhancements	•	•		•
Vehicle memory faults check and report	•	•	•	•
Air filter replacement				•
Pollen filter replacement (where required)		•	•	•
Check suspension				•
Check and adjust tension of drive belts (where required)				•
Remove all wheels for brake inspection	•	•	•	•
Replace spark plugs (petrol engines)				•
Check heating & A/C operations				•
Reset service interval display	•	•	•	•
Road test	•	•	•	•
DS Service Record stamp	•	•	•	•
Interior and exterior valet	•	•	•	•

dsautomobiles.co.uk/bookonline



DS SERVICE

FIXED PRICE REPAIRS, SERVICING & MOT

CLEAR SIMPLE PRICING

To make maintaining your DS as simple as possible we've fixed the prices of the items that need attention most frequently. For total transparency, parts, labour and VAT are included in all prices.

It's a straightforward and affordable way to have expert technicians fit only DS Original Equipment and DS Approved Parts.

Book your DS appointment at dsautomobiles.co.uk/bookonline

DS REPAIRS	DS APPROVED PARTS**	DS ORIGINAL EQUIPMENT*
Front wiper blades	£39	£49
Front or rear brake pads/shoes	£125	£185
Front brake pads & discs	£249	£345
Rear brake pads & discs	£249	£345
Timing belt	£495	£595
Water pump (when fitted with a timing belt)	£120	£120
Battery (petrol/diesel)	£129	£169
Battery (Stop and Start)	£199	£249
Diagnostic (first ½ hour)		£80
Air Conditioning Refresh		£35
Air Conditioning Service (all gas types)		£245

DS SERVICING & MOT	COSTS
Year 1* (12 months/10k miles)	£249
Year 2* (24 months/20k)	£299
Minor ** (Every 12 months/10k)	£225
Major ** (Every 24 months /20k)	£375
MOT/pre-MOT check (N.Ireland)	£54
Brake fluid	£69

All prices include parts, labour and VAT.

Prices correct at the time of publication – November 2019. We reserve the right to change, amend or withdraw the offer at any time.

* Using DS Original Equipment that comes with a 12-month parts and labour warranty.
 ** Using Eurorepar parts, a collection of DS Automobiles' own competitively priced parts. These meet our quality standard for your vehicle and come with a two-year parts and labour warranty.



FLEXIBLE CARE PLANS

A DS Service Plan is the smart way to keep your DS perfectly maintained because it lets you pay for servicing in a way that suits you. A DS Service Plan is contract-free and affordable payments can be made either monthly or as a one-off.

Whichever you choose, the cost of servicing your vehicle will be inflation-proof for the duration of your DS Service Plan.

Contact your local retailer at <https://www.dsautomobiles.co.uk/find-a-retailer.html#>

HASSLE-FREE MAINTENANCE

We've made booking your DS in for a regular service, maintenance or replacement tyres simple.

To book online, simply enter your registration number and mileage, choose your DS Workshop, select what your vehicle needs and we'll give you an instant quote.

Pick a time and day that suits you, confirm your details and your booking is requested.

Contact your local retailer at [dsautomobiles.co.uk/bookonline](https://www.dsautomobiles.co.uk/bookonline)

Keeping your DS in peak condition couldn't be easier with a DS Service Plan. They are:

- **Affordable** – A fixed monthly fee or the option to pay with one up-front payment;
- **Inflation Proof** – Service Plans guaranteed at today's prices;
- **Flexible** – The ability to tailor the plan to your needs;
- **Expertise** – All work carried out by specialist DS technicians trained to the highest level, using only DS Original Equipment and DS Approved Parts.

Lastly, while you're online, you can also arrange for genuine DS Accessories to be fitted to your vehicle. Your chosen DS Workshop will contact you to confirm your booking.

Your DS VALET will make contact to confirm your booking and ask which DS VALET services you want to enjoy to make maintenance as hassle-free as possible.



PERSONALISE YOUR DS

DS Accessories have been designed to help you get the best out of your DS.

Whatever your model, our accessories will enable you to make an even more stunning style statement.

They will make your vehicle even more comfortable and build on its already impressive versatility.

And we have equipment to protect your vehicle from the rigours of everyday life while our technology accessories ensure everyone on board stays connected.

Find out more about DS Accessories at [dsautomobiles.co.uk/ds-services/ds-accessories](https://www.dsautomobiles.co.uk/ds-services/ds-accessories)

SUPPORT 24/7

Not everything in life goes according to plan and that's where DS Assistance steps in.

Our total support is open 24/7 and responses will be tailored to your situation.

For total 24/7 support with your DS, call **00800 24 24 07 07**

DS Assistance covers:

- Breakdown assistance and recovery
- Accident support
- Assistance with non-vehicle related faults such as punctures
- Courtesy vehicle
- Onward travel

ALWAYS LOOKING OUT FOR YOU

DS Telemaintenance lets us monitor the key functions of your DS remotely. If it needs attention we can tell you.

The free service is open to every DS equipped with a DS CONNECT BOX Emergency & Assistance System.

DS Telemaintenance monitors:

- Fluid levels such as oil
- Powertrain including engine
- Safety systems (e.g. airbags)
- Driver assistance systems (e.g. ABS, ESP)

To activate DS Telemaintenance, sign into your account, add your vehicle using your VIN (detailed in your Warranty and Maintenance booklet) and subscribe to DS Telemaintenance.

Find out more about DS Telemaintenance at dsautomobiles.co.uk/services/ds-ownership/ds-teleservices

HOW DID WE DO?

Our aim is to provide our customers with the ultimate service. Within the next two weeks, you'll receive a short online survey from customersatisfaction.uk@ds-ipsos.com asking you to rate your recent experience with DS Automobiles in one of these ways:

9-10: SATISFIED

(I would recommend my retailer)

7-8: NOT FULLY SATISFIED

(I would not recommend my retailer)

1-6: UNSATISFIED

(I would actively discourage using my retailer)



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